

iSupplier User Manual



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Introduction

Oracle iSupplier Portal is being deployed at Omantel to enable district suppliers to efficiently manage interaction and communication with the district for all purchasing activity. The portal provides a secure, Internet-based access point that enables direct and real-time access to purchasing and invoicing activity with Omantel.

Suppliers access the latest information for their individual accounts, including:

- Purchase Orders
- Receipt information
- Delivery information
- Invoice and Payment status

The two-way collaboration enables suppliers to:

- Submit change requests
- Create and submit invoices
- Update profile data



Objectives

During this training course, supplier users will learn how to:

- ➤ Access the iSupplier portal and Home Page
- > Use the Orders tab and related functions
- > Use the Finance tab and related functions
- > Create and submit invoices
- ➤ View and tracking invoices and payments
- ➤ Perform profile updates through the Admin tab



Topic 1: iSupplier Portal and Home Page Review

Supplier Access and Account Setup

Approved supplier users to will be registered at Omantel for access to the iSupplier portal.

Suppliers will user their email address as username.

For first time suppliers login to iSupplier portal need to reset their password by clicking Forgot Password and entering the

User Name (email address). They will receive email contain link to rest the password.

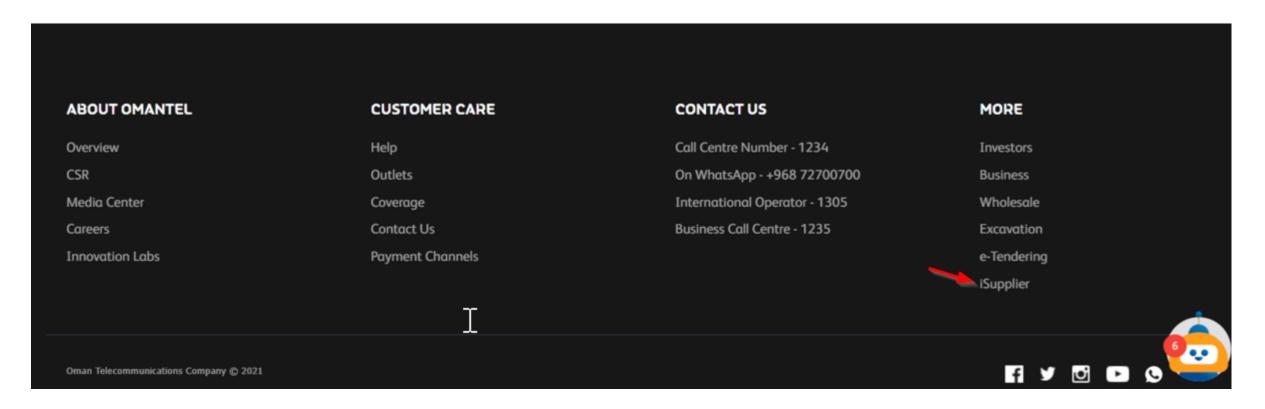
If you face any issue related to login contact supplier support@omantel.om

- Navigation to the iSupplier Home Page
- Review of Home Page elements

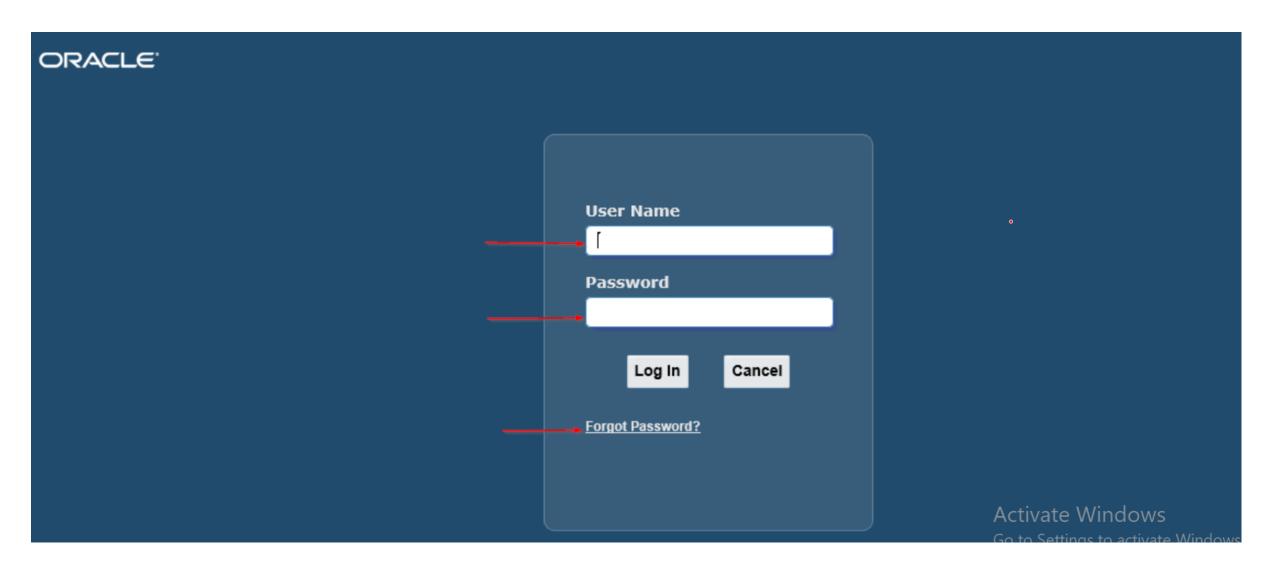


iSupplier Login

iSupplier portal will be available at Omantel website www.omantel.om









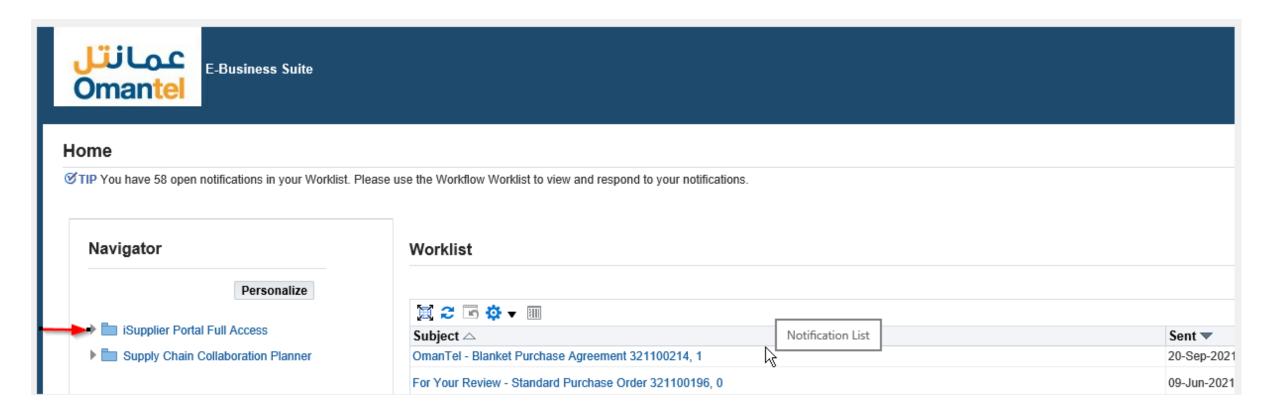
The **Login** screen is displayed.

- 1- Enter assigned value in the **User Name (email address)** field.
- 2- Enter assigned value in the **Password** field.
- 3- Click the **Login** button.
- 4- If you first time login to iSupplier, Click **Forget Password** to rest the password and enter **User Name (email address).** Then you will receive email contain rest password URL.

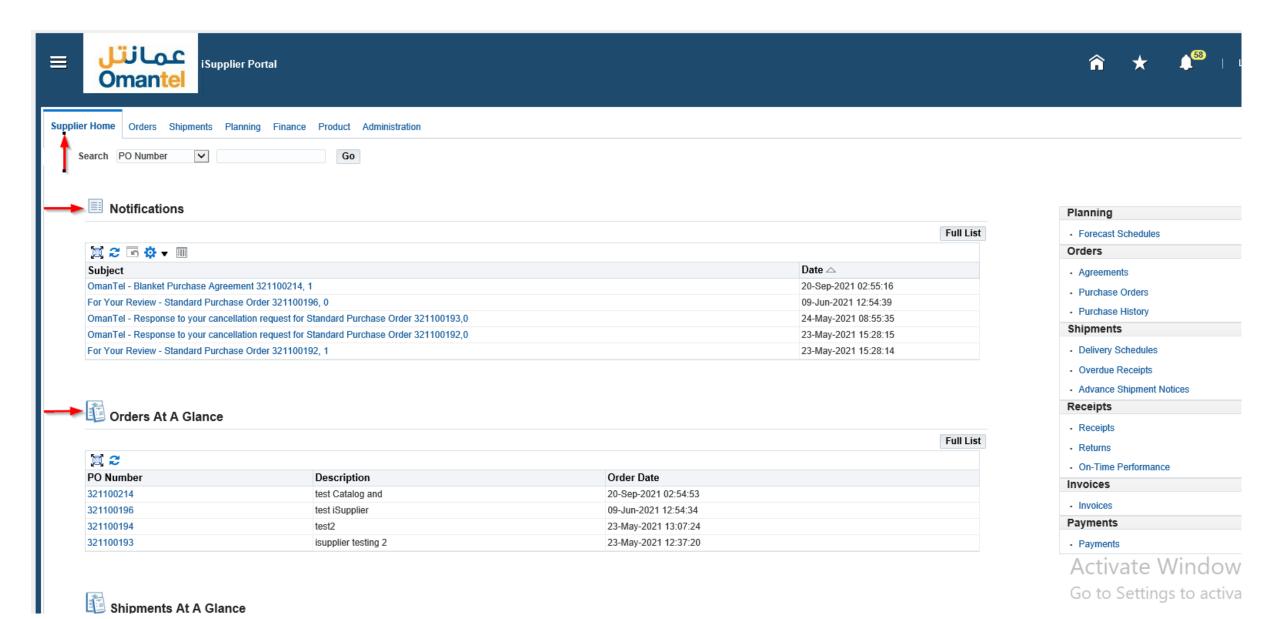


The Oracle Applications Home Page is displayed.

- Click the Supplier Portal Full Access link.









The **iSupplier Portal Home** Page is displayed.

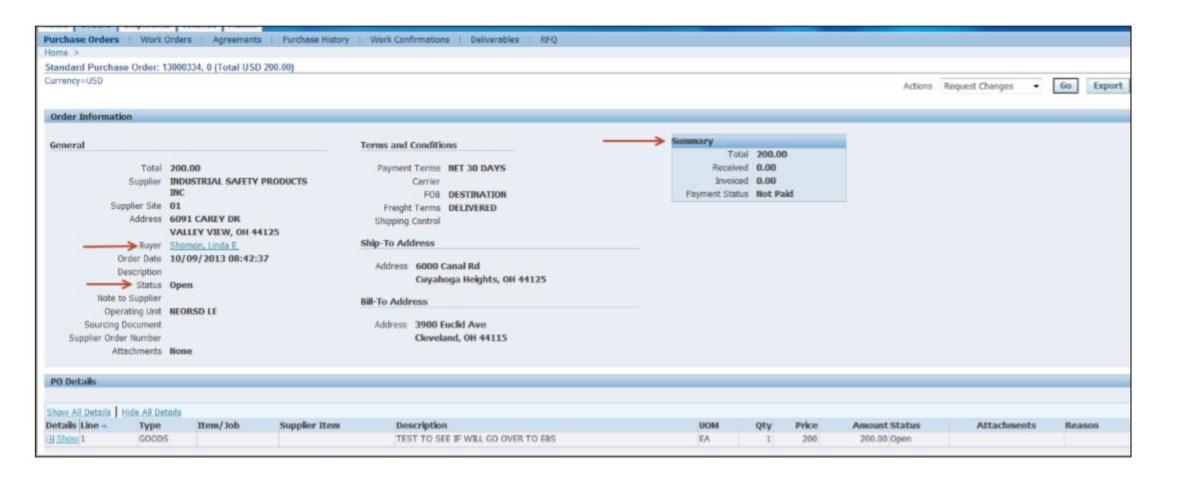
- Notifications: Notifications from Omantel will be received in this section.
- Orders At A Glance: It will always contain the five most recent purchase orders for immediate review, showing PO Number, Description, and Order Date.

Orders At A Glance						
		Full List				
PO Number	Description	Order Date				
13000334		10/09/2013 08:42:37				
13000332		10/08/2013 20:52:06				
13000326		10/08/2013 14:19:30				
13000290		10/07/2013 12:52:12				
13000289		10/07/2013 12:51:44				

All purchase orders can be reviewed in detail from this region of the screen.

- Click the link for the PO Number as indicated to drill down to the additional summary information.





The Order Information window is displayed.

- Note the Summary information for the order.
- Note the additional information shown, including Buyer and Order Status.





The Shipments detail is shown, including the Ship-To Location, Ordered Quantity, Promised Date, Need-By Date, and Status.

- Click the Return to Home link to return to the main page.



Topic 2: iSupplier Home Page – Orders Tab

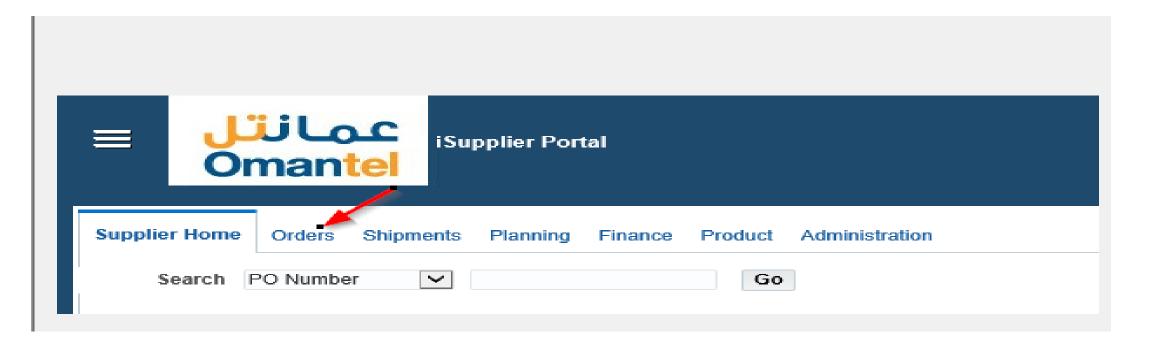
iSupplier portal users will have direct access to summary and detail information related to orders through the Orders tab. This tab also provides links to additional information pertaining to orders, including PO Changes and Agreements.

This topic covers:

- > Overview of the Orders tab and summary information
- > Review of views related to Purchase Orders
- > Access to Purchase Agreements information

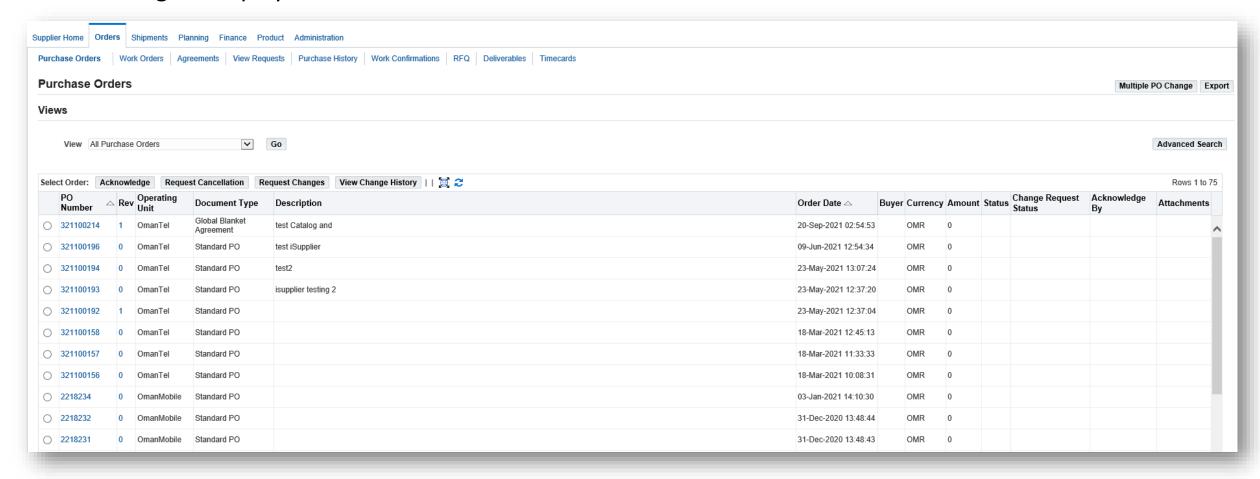


Orders Tab – Summary Information





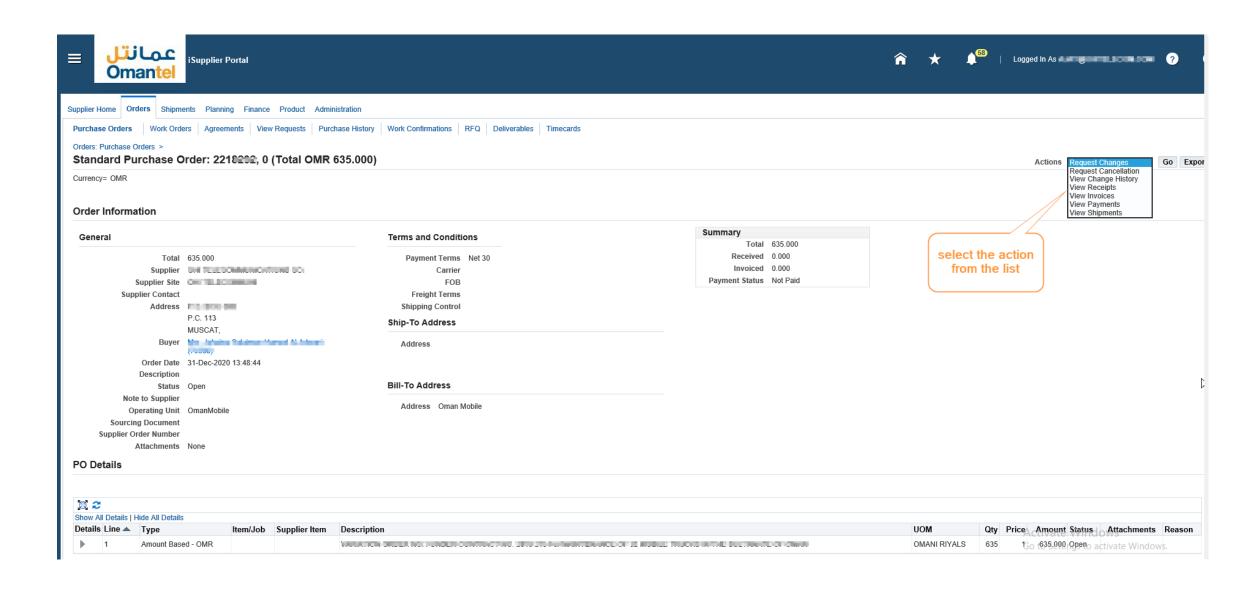
The Home Page is displayed.



Click on the Orders tab

The Purchase Orders window is displayed. This window contains all purchase orders. You able to click on any PO to view all details related to that PO.







Topic 3: iSupplier Home Page – Finance Tab

iSupplier portal users will have direct access to multiple levels of financial information through the Finance tab. This tab provides links to invoice and payment information.

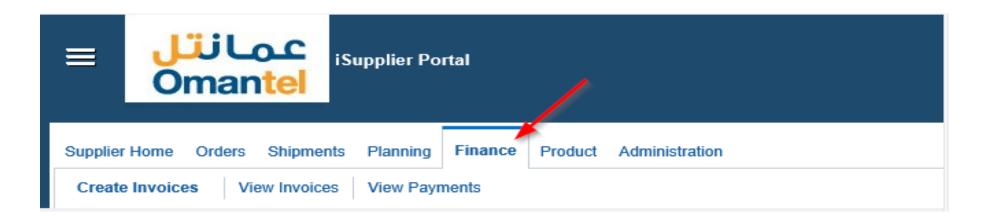
This topic covers:

- > Overview of the Finance tab and summary information
- > Review of Invoice details
- > Review of Payments details



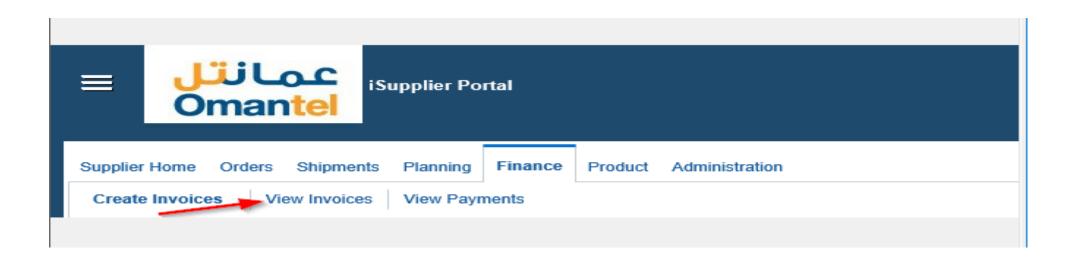
The Home Page is displayed.

1- Click on the Finance tab.

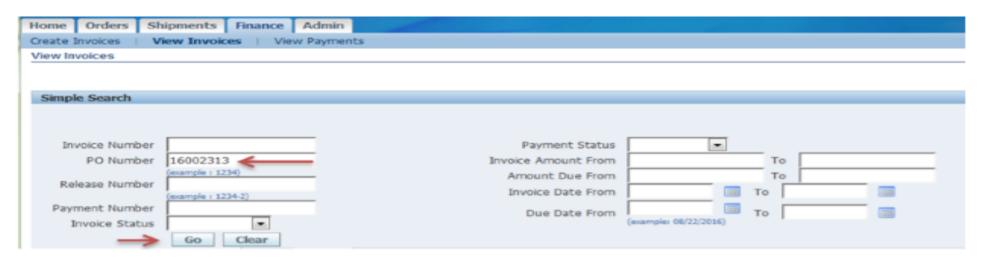


2- Click the View Invoices tab.





The View Invoices window is displayed. Note the multiple criteria available for query.



You able to search the invoice by entering:



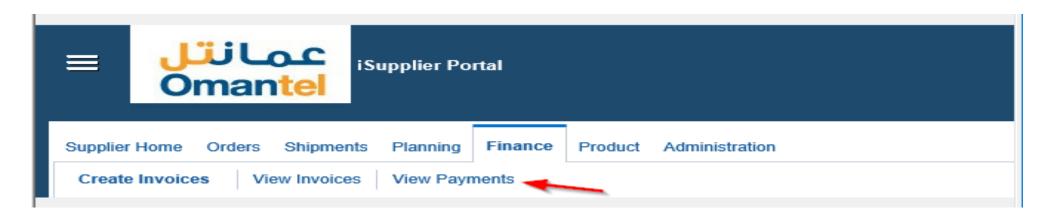
Invoice Number, PO Number, Release Number, Payment Number, Invoice Status, Payment Status Invoice Amount or Invoice Date.

If you want the entire list of the invoices just click on GO field.

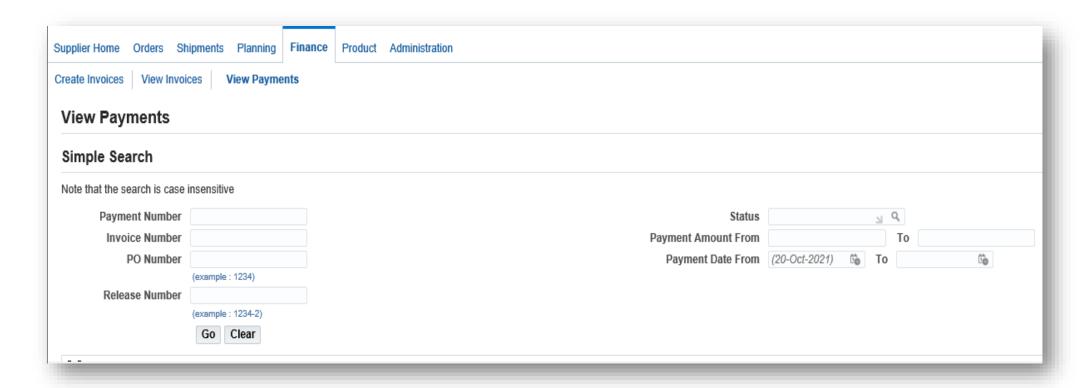
Simple Search											
Invoice Number		_		Paymer	nt Status	•					Advanced Search
	16002313	_	1	nvoice Amou		bined	То				
TABLETTA VALUE VAL	(example : 1234)			Amount D			To				
Release Number				Invoice Da			То				
	(example : 1234-2)	_		mivoice bi	ace rioni		10	100			
Payment Number				Due Da	ate From	WWW.	To				
Invoice Status					(ea	mple: 06/22/2016)					
	Go Clear										
Invoice Invo	oice Date - Type		25 SOO - A U	Payment Status	Remit-to Supplier	Remit-to Supplier Site	Due Date	PO Payment Number	Receipt	Discount Date	Available Discount Attachments
5113965078.001 06/0	6/2016 Standard	921.83 921.83 Approved		Not Paid			07/06/2016	16002313			0

Click the link under Invoice to view details.





The View Payments window is displayed. Note the multiple criteria available for query.

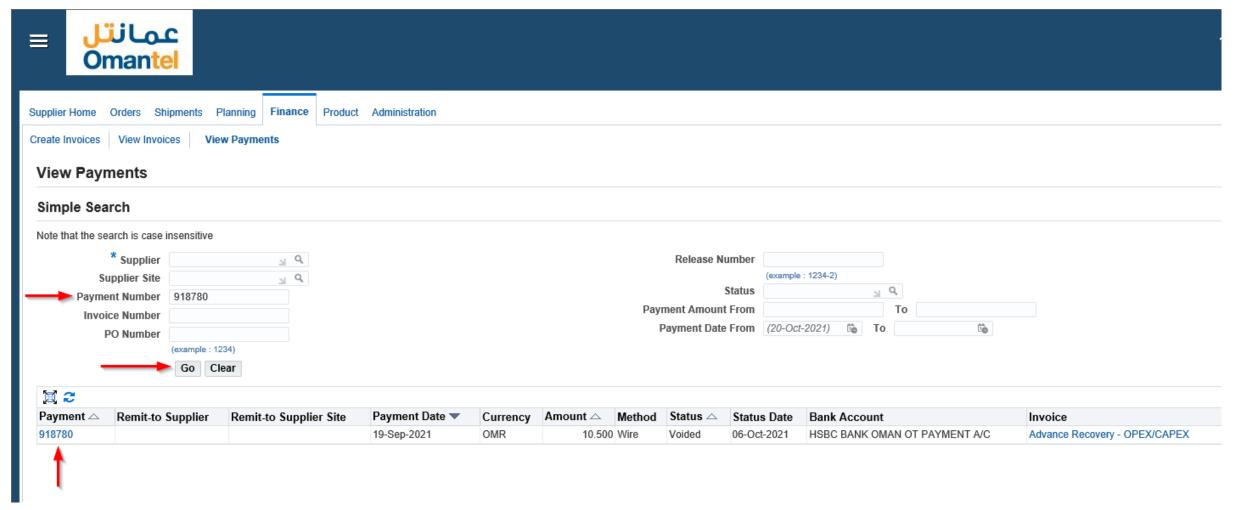


You able to search the invoice by entering:

Payment Number, invoice Number, PO Number, Release Number, Status, Status, Payment Amount or Payment date.

If you want the entire list of the invoices just click on **GO** field.





Click the link under Payment to view details.



Topic 4: Create Invoices

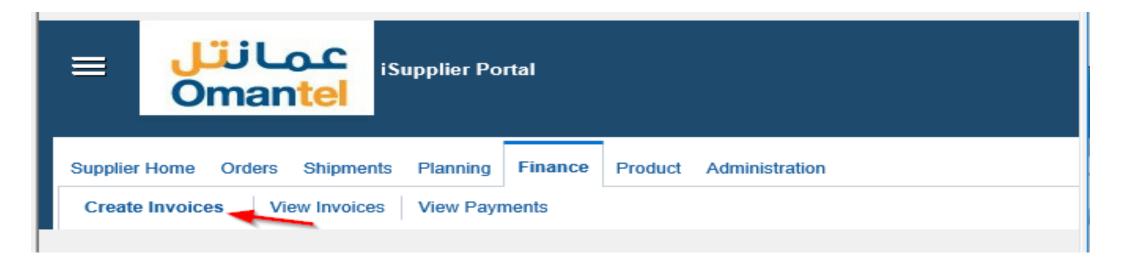
Registered iSupplier users can create and submit invoices directly through the portal. Once submitted, the invoice status can be viewed online through standard inquiry screens.

This topic covers:

- > Invoice creation and submission
- > Confirmation of invoice submission status



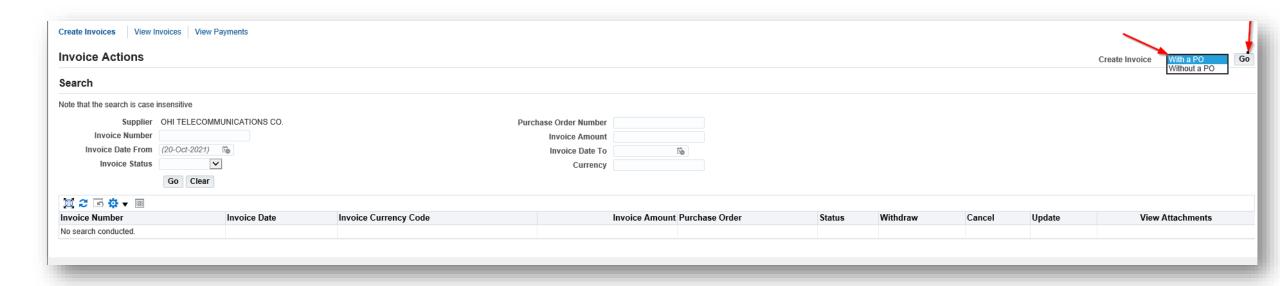
1-Invoice Creation (create invoice with PO)



The Home tab is displayed.

- Click on the **Finance** tab.

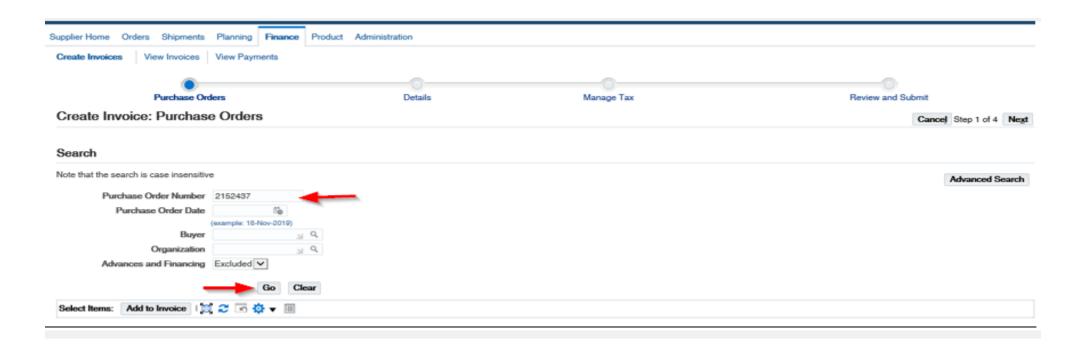




The Invoice Actions window is displayed.

- Using the Create Invoice action box, select the With a PO value in the list.
- Click the Go button.





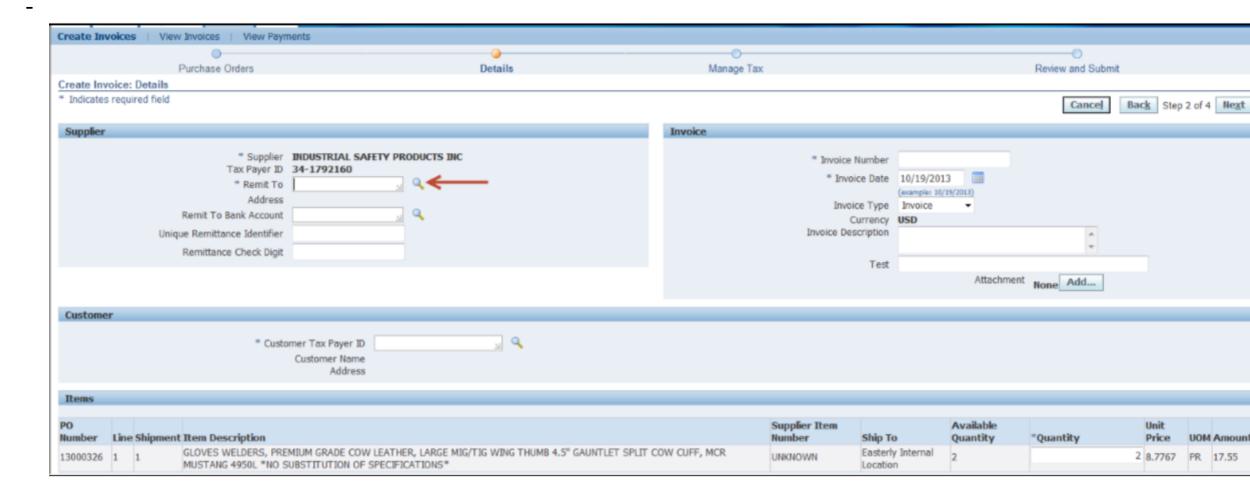
The Create Invoice: Purchase Orders window is displayed.

- Using the Search window, enter the value in the Purchase Order Number field.
- Click the Go button.





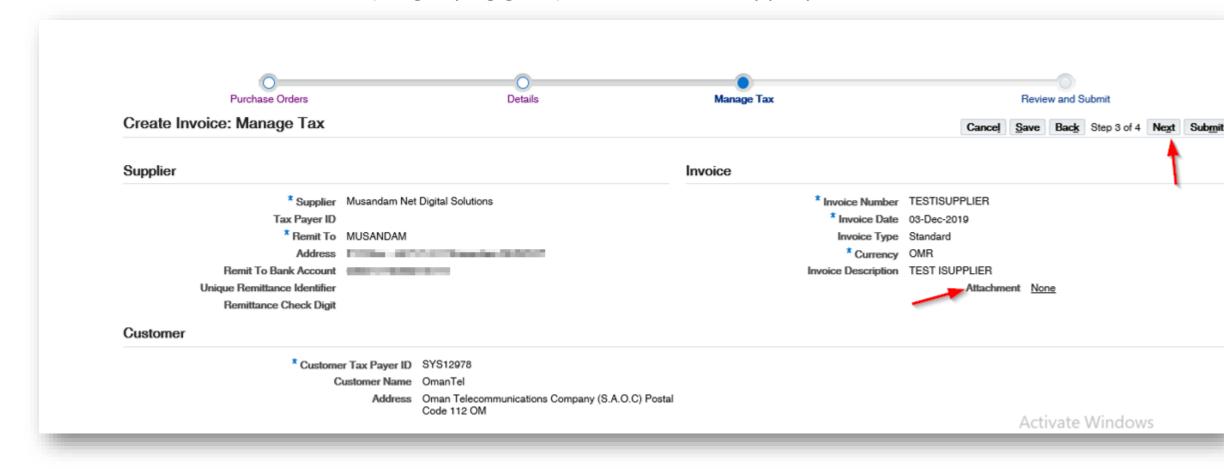
- Click the Select button next to line for PO Number



- Use this window to complete detail information for the invoice.
- Note: Required fields are indicated with * and must be completed to proceed from this window.



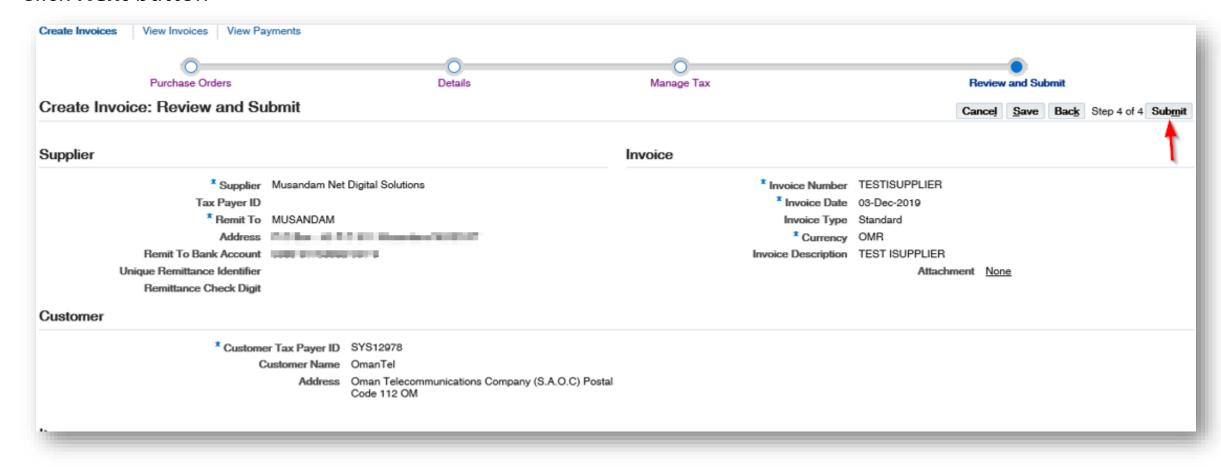
- If not defaulted, use the Search (magnifying glass) icon to find the appropriate Remit To value.



- Upload the attachment (Invoice, Payment Certificate, PAC along with As Built, Activities certificate, Delivery note and other supporting documents)

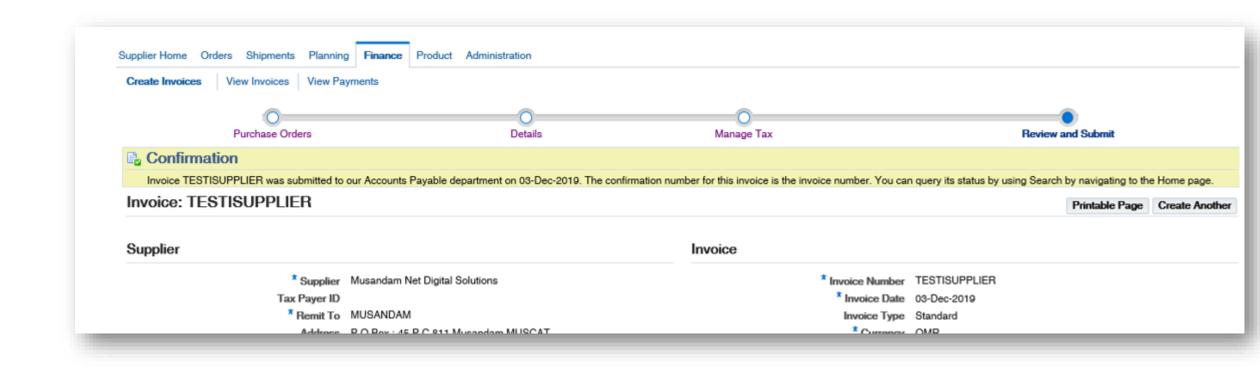


- Click **Next** button



- Click **Submit** button





The Confirmation window is displayed.

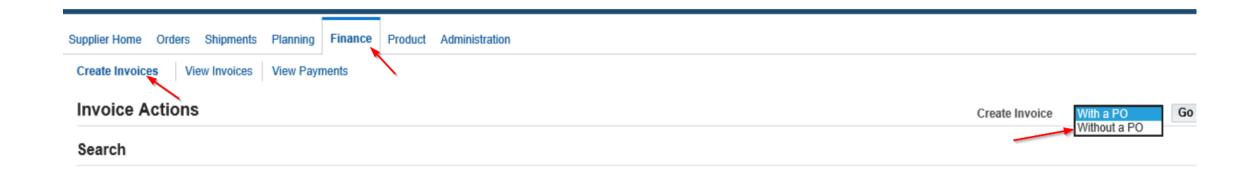
The invoice has now been submitted to the Omantel AP Department.



2-Invoice Creation (create invoice without PO)

The Home tab is displayed.

Click on the Finance tab.

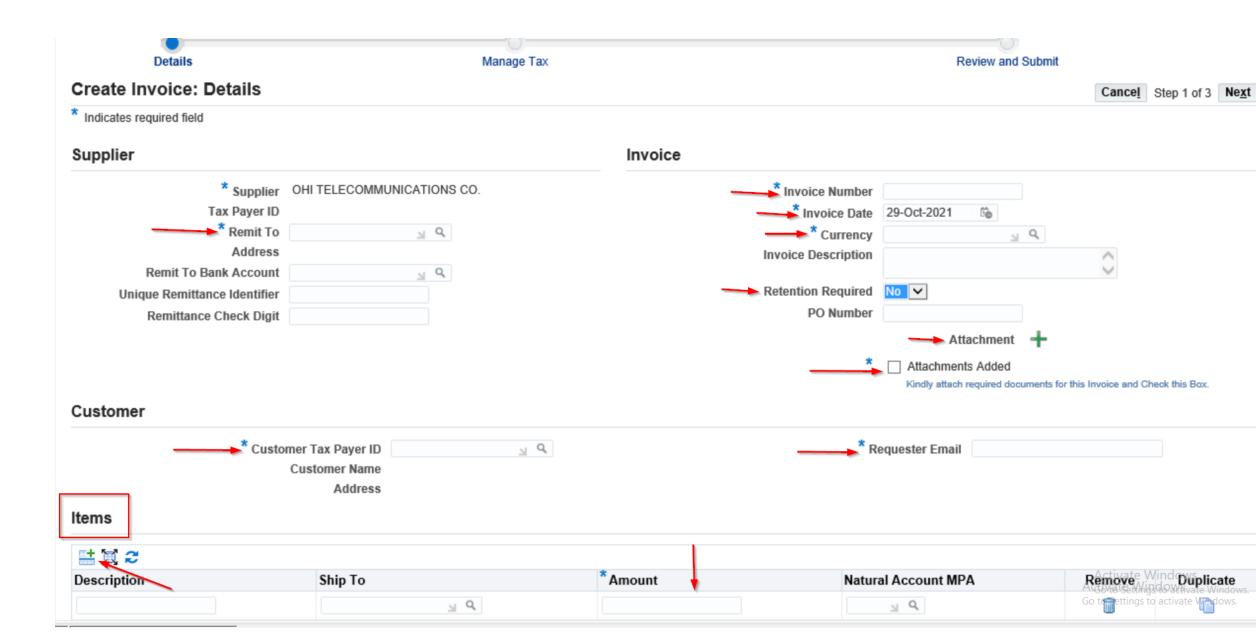


The Invoice Actions window is displayed.

Using the Create Invoice action box, select the Without a PO value in the list.

Click the Go button







Note: Required fields are indicated with * and must be completed to proceed from this window.

- Enter invoice number
- Select the appropriate Currency
- Remit To (use the Search (magnifying glass) icon to find the appropriate value)
- Enter Retention Required (NO)
- Add the required attachment (Invoice, Payment Certificate, Activities certificate, Delivery note and other supporting documents)
- Enter Requester Email (email of Omantel project manager)
- Customer Tax Payer ID (use the Search (magnifying glass) icon to find the appropriate value)
- Enter the correct amount
- You able to add multiple line in same invoice
- Click Next button
- Click Submit button

The Confirmation window is displayed.

The invoice has now been submitted to the Omantel AP Department.



3-Invoice Creation (create invoice for retention)

The Home tab is displayed.

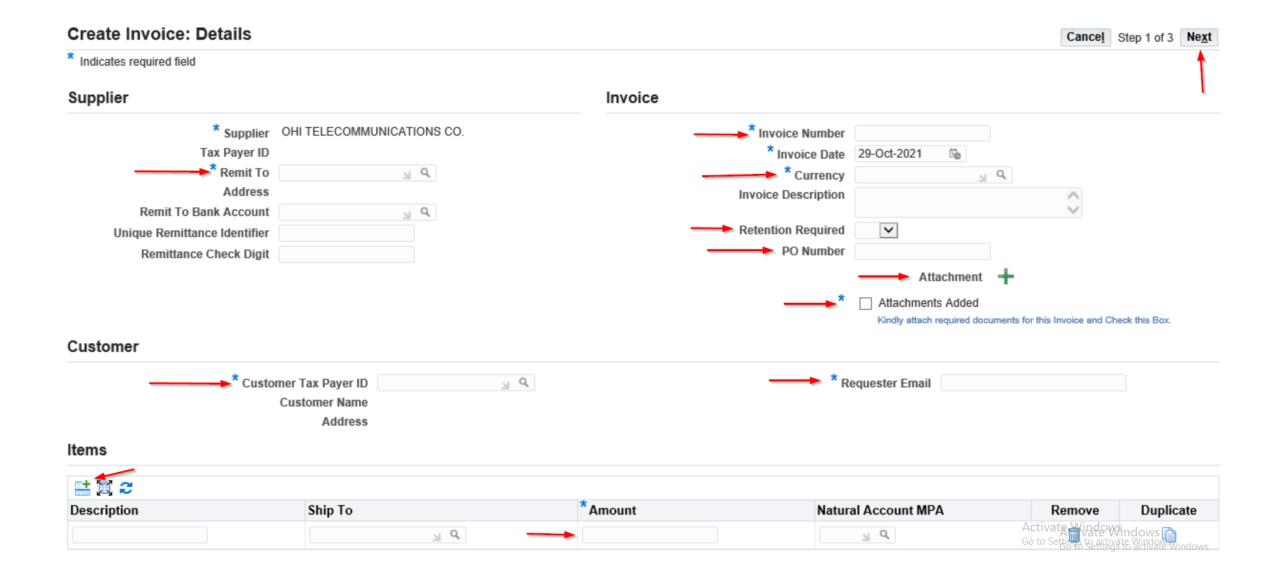
Click on the **Finance tab**.



The Invoice Actions window is displayed.

Using the Create Invoice action box, select the **Without a PO** value in the list. Click the **Go** button.



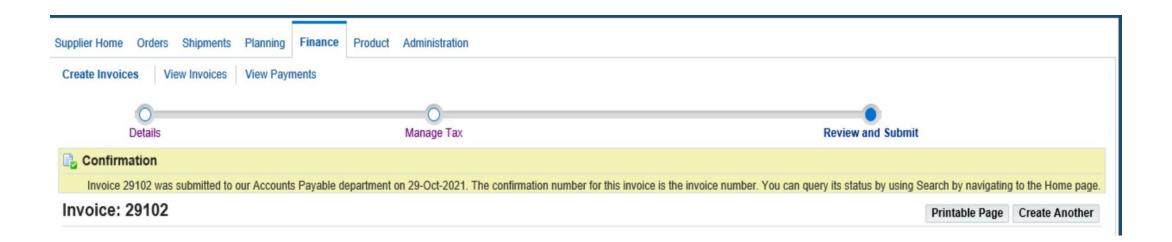




Note: Required fields are indicated with * and must be completed to proceed from this window.

- Enter invoice number
- Select the appropriate Currency
- Remit To (use the Search (magnifying glass) icon to find the appropriate value)
- Enter Retention Required (YES)
- Enter PO Number (It should same PO that you want to apply the retention)
- Add the required attachment (Invoice, FAC, Completion Certificate)
- Enter Requester Email (email of Omantel project manager)
- Customer Tax Payer ID (use the Search (magnifying glass) icon to find the appropriate value)
- Enter the correct amount
- You able to add multiple line in same invoice





- Click Next button
- Click Submit button

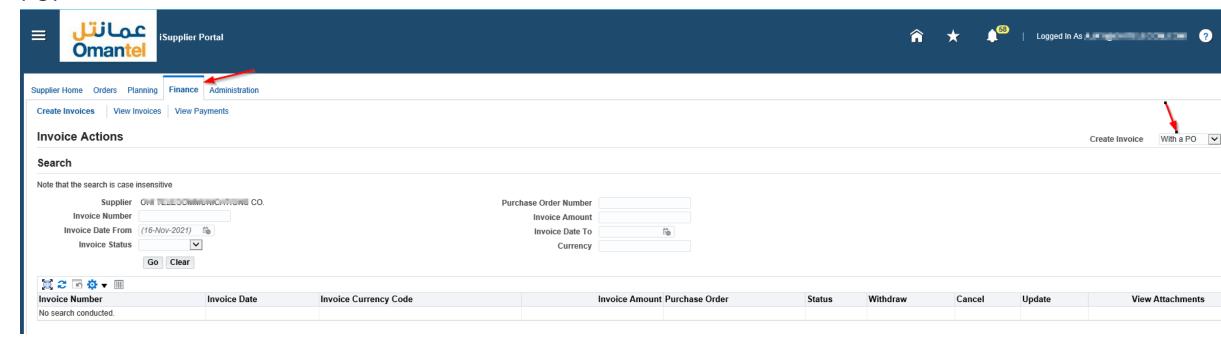
The Confirmation window is displayed.

The invoice has now been submitted to the Omantel AP Department.



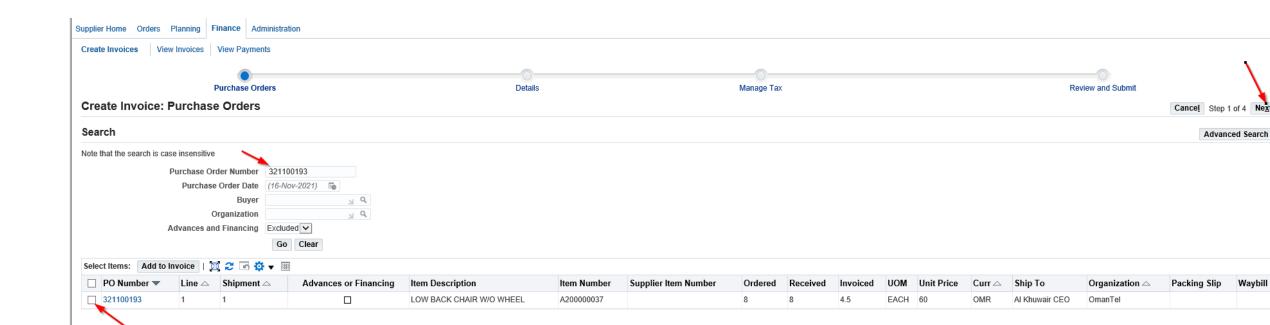
4-Invoice creation (create credit memo)

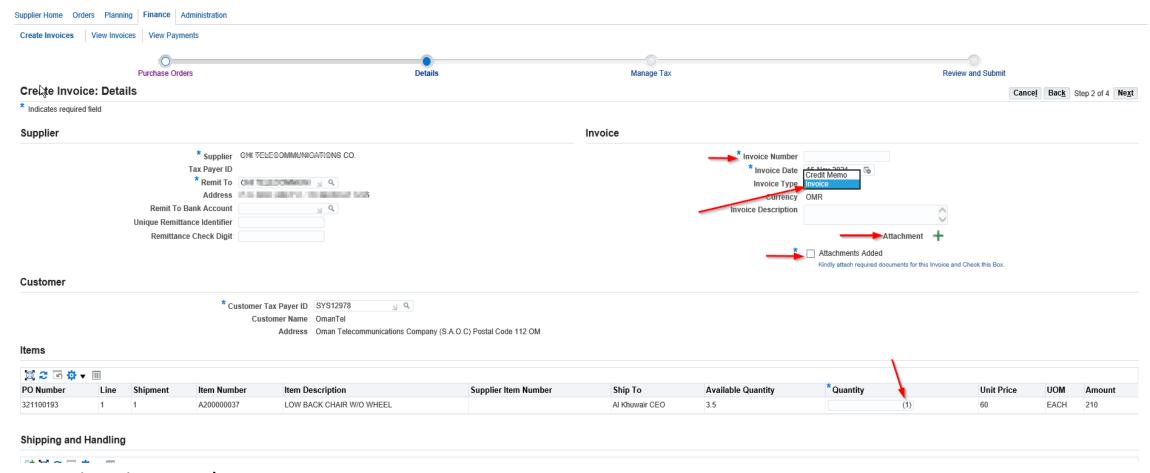
You need to have the relevant Purchase Order Number to create a credit memo to hand at this point) From the Self Service I-Supplier home page, click on the Finance tab: Click on Go next to Create Invoice with a PO.



Type in the Purchase Order Number in the relevant field and click Go. Click Next







- Enter invoice number
- Select invoice type (Credit Memo)
- Remit To (use the Search (magnifying glass) icon to find the appropriate value)
- Enter Retention Required (NO)



- Add the required attachment (Invoice, Payment Certificate, Activities certificate, Delivery note and other supporting documents)
- Enter Requester Email (email of Omantel project manager)
- Customer Tax Payer ID (use the Search (magnifying glass) icon to find the appropriate value)
- Enter the correct amount (should be negative value)
- Click Next button
- Click Submit button

The Confirmation window is displayed.

The invoice has now been submitted to the Omantel AP Department.



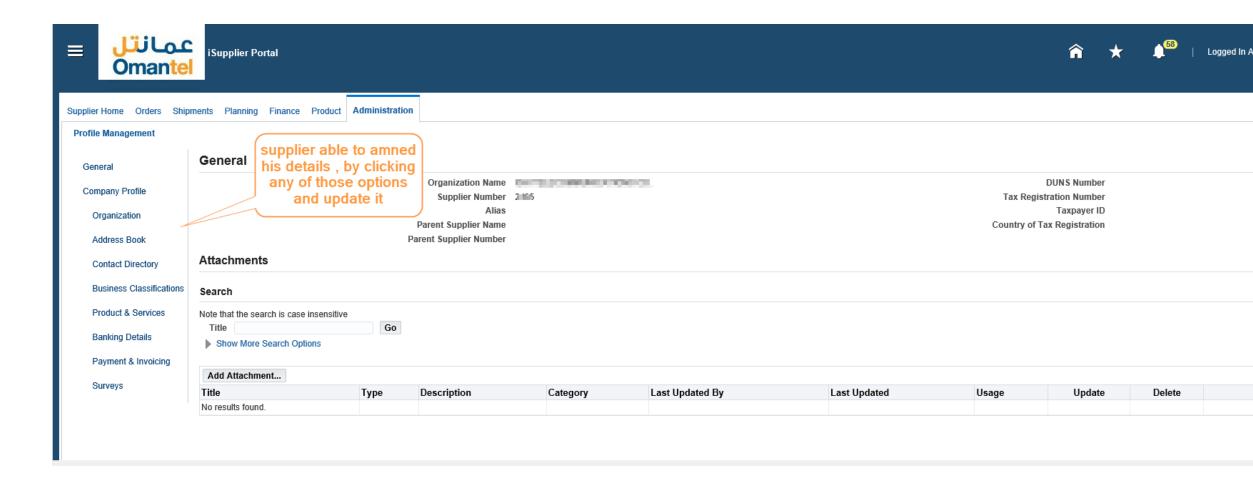
Topic 5: iSupplier Administrative Updates

Registered iSupplier users can maintain updated profile information directly through the portal. Changes to address, contact, product, and business classification information can be submitted for review and approval by Omantel purchasing administration.

This topic covers:

- > Access to the Admin tab for viewing and updating profile information
- ➤ Updating supplier address information
- > Updating supplier contact information
- Updating supplier product information
- > Updating supplier business classification information





Any change on supplier details will go for approval. You will receive notification through email ones it approved.

