

1. Requesting Party (RP) Details

RP Name	
Address	

	RP Commercial Contact	RP Technical Contact
Name		
Telephone		
Fax		
E-mail		

	RP Billing Contact	RP Billing Address
Name		
Telephone		
Fax		
E-mail		

2. Order Details

Type of Order	<input type="checkbox"/> New Order <input type="checkbox"/> Up/Downgrade <input type="checkbox"/> Renew <input type="checkbox"/> Terminate
Service Name	
Number of orders	
Remarks	

3. Payment Terms & Fees *(this section to be filled by Omantel)*

Contract Term		Non-Recurring charges (NRC)	
Billing Cycle		Recurring Charges	
Remarks			

4. Notes / Other Information

- All prices are in OMR and exclusive of taxes

Terms and Conditions:

- Terms and conditions of the Reference Access and Interconnection Offer shall apply.

Note: for all end-customer activation related services, the following terms and conditions shall apply, in addition to the above.

1. A copy of the End-Customer application form duly completed and signed by the end-customer should be attached
2. In case the end-customer is an active customer of a 3rd party, a No Objection Certificate from that 3rd party should be provided
3. In case the end-customer is an active customer of Omantel, all the bills for the services on this local loop should be paid.
4. If an active end-customer wants to change the operator through this Order, this Order Form shall not be construed as a guarantee of the Service being delivered to that end-customer.

On behalf of the RP:

Date	
Place	
Signature and Stamp	
Name	

On behalf of: Oman Telecommunications Company

Date	
Place	Muscat
Signature and Stamp	
Name	Sohail Qadir VP Wholesale

Service Annexes

OF 1a: Customer Loop Order

For Local Loop Unbundling, Local Loop Unbundling (Line Sharing), Sub Loop Unbundling

End Customer Details		
Location details	Building Name/Number	
	Floor/Room	
	Street/Way Number	
	City / Country	
	Coordinates	
	Mobile number of End Customer	
MSAN coordinates		
Bandwidth		
Current service provider		
Any other requirements/ remarks		

OF 1b: MSAN to MSAN/DSLAM/Cabinet connectivity

For Local Loop Unbundling, Local Loop Unbundling (Line Sharing), Sub Loop Unbundling

Requesting Party's MSAN Details	
MSAN coordinates	
MSAN Address	
Any other requirements/ remarks	

OF 2: Indoor Colocation

For Colocation, Access to Omantel Landing Station, Access to Omantel Data center and Access to Omantel Earth Station

Colocation Site Details		
Site Name		
Site Address	Building Name/Number	
	Floor/Room	
	Street/Way Number	
	City	

Rack Details	
Rack(s) Number	
Rack(s) Dimension	

Power Details						
Voltage	Rack1		Rack2		Rack3	
Circuits per Rack	Rack1		Rack2		Rack3	
AMPS per circuit	Rack1		Rack2		Rack3	
Total (kW)						
Remarks						

Any other requirements/ remarks <i>(Please list all the equipments that will be installed and power requirement of each equipment.)</i>	
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OF 3: Wholesale Line Rental

For Wholesale Line Rental service

End Customer Details		
Location details	Building Name/Number	
	Floor/Room	
	Street/Way Number	
	City / Country	
	Coordinates	
	Mobile number of End Customer	
MSAN coordinates		
Current service provider		
Any other requirements/ remarks		

OF 4a: Bitstream Customer Connectivity and Internet Broadband Resale

For Bitstream Layer 2, Layer 3 and Internet Broadband Resale

End Customer Details		
Location details	Building Name/Number	
	Floor/Room	
	Street/Way Number	
	City / Country	
	Coordinates	
	Mobile number of End Customer	
Exchange coordinates		
Bandwidth		
Current service provider		
Any other requirements/ remarks		

OF 4b: Bitstream Network to Network connectivity

For Bitstream Layer 2 and Layer 3

RP's Network connectivity details	
Rings on which capacity required	
Capacity requirement	
Any other requirements/ remarks	

OF 5: Leased Lines

For Wholesale Transmission, Terminating Segment of Leased Lines, Trunk Segment of Leased Lines (National and IPLC).

Leased Line Details		
A end details	Building Name/Number	
	Floor/Room	
	Street/Way Number	
	City / Country	
	Coordinates	
	Contact Phone	
B end details	Building Name/Number	
	Floor/Room	
	Street/Way Number	
	City / Country	
	Coordinates	
	Contact Phone	
Capacity requirement		
Interface type		
Any other requirements/ remarks		

OF 6: IP International Bandwidth

For IP International Bandwidth Capacity

IP International Bandwidth Details		
A end details	Building Name/Number	
	Floor/Room	
	Street/Way Number	
	City / Country	
	Coordinates	
Capacity		
Any other requirements/ remarks		

OF 7a: Point of Interconnection (Fixed/Mobile)

For Fixed POI and Mobile POI

POI details	
POI location and details	
Fixed/Mobile	
Any other requirements/ remarks	

OF 7b: Port Capacity (Fixed/Mobile)

For Fixed Port Capacity and Mobile Port Capacity

Port Capacity details	
POI location and details	
Fixed/Mobile	
Port Capacity	
Number of Ports	
Any other requirements/ remarks	

OF 7c: Basic and Expansion Blocks

For Fixed Port Capacity and Mobile Port Capacity

Port Capacity details	
POI location and details	
Fixed/Mobile	
Basic/Expansion	
Capacity	
Any other requirements/ remarks	

OF 7d: Number Ranges Implementation (Fixed/Mobile)

For Number Ranges Implementation for Fixed and Mobile

Number Range details	
Number Range	
Fixed/Mobile	
Any other requirements/ remarks	

OF 8: Call-by-call Carrier Selection Service (Fixed and Mobile)

For Fixed and Mobile CCS

CCS details	
CCS prefix	
Fixed/Mobile	
Any other requirements/remarks	

OF 9a: Establishment of Carrier Pre-Select Service (Fixed and Mobile)

For Fixed and Mobile CPS

CPS details	
Fixed/Mobile	
Any other requirements/remarks	

OF 9b: Call-by-call Carrier Pre-Select Service (Fixed and Mobile) Customer activation

For Fixed and Mobile CPS

CPS details		
End-Customer details	Building Name/Number	
	Floor/Room	
	Street/Way Number	
	City / Country	
	Coordinates	
	Fixed/Mobile	
	Phone number for CPS	
Any other requirements/remarks		

OF 10: Call origination services

For Fixed Non-Geographic calls

Call Origination	
Any requirements/ remarks	

OF 11: Outgoing International Calls

For Fixed and Mobile

Call Origination	
Any requirements/ remarks	

OF 10: Call Termination Services

For Calls to Emergency services, Directory Enquiry services, Local number enquiries, International number enquiries, Time in English and Arabic, Calls to Omantel Service Center and Call termination

Call Termination	
Fixed/Mobile	
Any other requirements/remarks	

OF 11: Prepaid Calling Card Access Type 1 and Type 2 (Fixed and Mobile)

For Fixed and Mobile Prepaid Calling Card Type 1 and Type 2

Prepaid Calling Card Type 1 details	
Calling Card prefix	
Fixed/Mobile	
Any other requirements/remarks	

OF 12: Call Transit Services

For Fixed and Mobile Call Transit services

Call Transit	
Fixed/Mobile	
Any other requirements/remarks	

OF 13: SMS/MMS Termination Services

For SMS/MMS termination service

Call Termination	
Fixed/Mobile	
Any other requirements/ remarks	