

# Omantel Group Performance – Q4 2017 Presentation to Investor Community

Conference call

22<sup>nd</sup> February 2018 at 2 PM (Oman Time)

Group Revenue for the Year 2017 is RO 751.7 Mn and Net Profit is RO 106.8 Mn. Net profit margin is impacted mainly due to increase in Royalty from 7% to 12%, Tax, Depreciation charges and Interest Costs







- Group Revenue is RO 751.7 Mn compared to RO 519.4 Mn of the corresponding period. Yr 2017 include consolidation of Zain Group , which contributed RO 219.6 Mn.
- Parent company (domestic Fixed & Mobile business operations) revenue growth is 2.4%.
- Zain Group Managed Active Customer base is 46.6 Mn.

- Domestic customer base including Mobile Resellers is 4,559 K, a growth of 0.8%. Continued growth in Subscriber acquisition. Overall Mobile and Fixed Line subscribers grown by 3.3% and 9.4% respectively.
- Group Net Profit after tax declined by 7.8%. The net profit include acquired business of Zain Group, which contributed net profit of RO 35.7 Mn to the Group. After adjusting for the minority interest, the acquired business contributed profit of RO 7.6 Mn to the Group profit and as an associate RO 3.453Mn (24<sup>th</sup> Aug to 14 Nov 2017).
- Increase in Royalty by RO 17.6 Mn (16% of the net profit) has impacted the group profit.

**Omantel** 

# Income Statement for Year 2017 (High Level Summary)

Profit & Loss Statement	Parent Company			Consolidated		
	2017	2016	% Change	2017	2016	% Change
RO in 000's						
Revenue	527,515	515,058	2.4%	751,725	519,351	44.7%
Cost of Sales	(163,254)	(134,871)	-21.0%	(230,125)	(136,778)	-68.2%
Gross Profit	364,261	380,187	-4.2%	521,600	382,573	36.3%
Operating & Other Costs	(157,394)	(150,883)	-4.3%	(230,746)	(152,327)	-51.5%
EBITDA	206,867	229,304	-9.8%	290,854	230,246	26.3%
Depreciation & Amortization	(115,163)	(101,828)	-13.1%	(151,729)	(102,768)	-47.6%
EBIT	91,704	127,476	-28.1%	139,125	127,478	9.1%
Financing Income/Cost & Others	(9,308)	6,207	-250.0%	(23,014)	6,208	470.7%
Profit before Taxation	82,396	133,683	-38.4%	116,111	133,686	-13.1%
						***************************************
Taxation	(11,767)	(16,174)	27.2%	(8 <i>,</i> 985)	(16,174)	44.4%
<b>Profit for the Period from Continuing Operations</b>	70,629	117,509	-39.9%	107,125	117,512	-8.8%
Profit Net Off Discontinued operations / Others	70,629	117,509	-39.9%	106,779	115,781	-7.8%
<b>Profit Net Off Non-Controlling Interests</b>	70,629	117,509	-39.9%	79,717	116,671	-31.7%

Note: Cost of Sales include Royalty charges

## Key Balance Sheet, Investment Performance & Leverage ratios

### **Key Balance Sheet Ratios**

- Debt Ratio Group 64.3% & Parent 64.9%
- Total assets Group RO 4,478 Mn, Parent RO 1,670 Mn.
- Net worth Group RO 1,598 Mn, Parent RO 586 Mn.
- Net Asset per share Group RO 0.757, Parent RO 0.781.

### Investment Performance & Leverage Ratios

- Year 2017 Dividend Yield 5.8% and Dividend Payout ratio is 66%. (Dec'17 Closing Price RO 1.205)
- Market Capitalization at RO 0.904 Bn (Dec'2017)
- Price Earning Ratio {P/E 11.34}
- Price to Book Value 1.69.
- EV / EBITDA 3.11.
- Net Debt / EBITDA 3.85

### Achievements

- Omantel was awarded the 'Quality Choice Prize 2017' by the European Society for Quality Research (ESQR) for the second year in a row.
- Omantel was awarded the 'Most Trusted Brand' in the telecommunications sector in Oman for the second year in a row, according to a survey conducted by Muscat Daily.
- The best company in the field of Investor Relations and Best Investor Relations Professional in the field of investor relations in the Sultanate of Oman for the year 2017 by the Middle East Investor relations Society, Dubai.



#### improvement in network coverage and initiatives to improve customer Continuous experience

#### Coverage

### 3G (Population)



#### 4G (Population)



**Fixed Broadband** (Household)



### **Key Focus Area**

#### **Continued focus to enhance Customer Experience:**

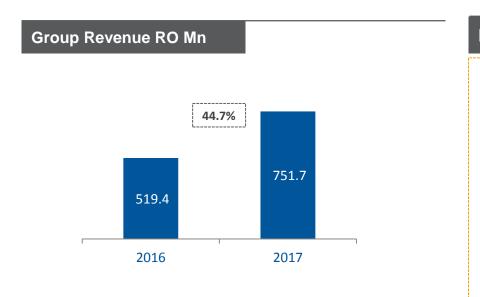
- Enhanced **Call Quality Compliance resulting in** increase in Customer Satisfaction.
- Pushing for Increase on **Digital Interaction** with enhanced Digital Customer Experience:
  - a) Increase ebill Subscribers,
  - b) Increase Social Media Interactions.
- Increased focus on Fixed Broad Band customer acquisition door to door activities in major cities.
- Increase use of Big Data for campaign management

#### Launches / Achievements

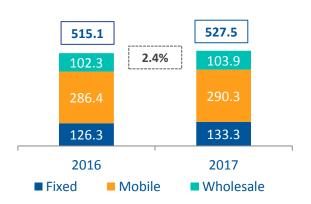
- Launched Mobile Postpaid contracts with additional Data targeting postpaid customers to extend lifetime value
- iPhone X promotion: zero down payment and monthly installments as low as RO 14.
- Launched a Start kit acquisition offer to drive Prepaid market acquisitions which resulted enhacing market share
- Launched national day offer and GCC Cup unlimited data roaming joint offer through Zain Kuwait.
- · Innovative HBB Family plan with higher speed, free minutes to Omantel fixed line and discounts on International calls.
- Launched TV offer: unlimited internet, landline and OSN TV packages all together starting from RO 39.



Parent company revenue compared to last year is higher by 2.4% mainly contributed by Fixed & Mobile Broadband Revenues.



### **Parent Company Revenue RO Mn**

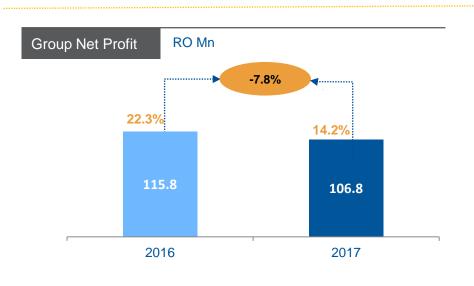


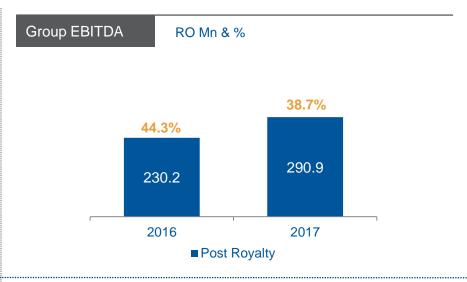
### **Parent Company Revenue Highlights**

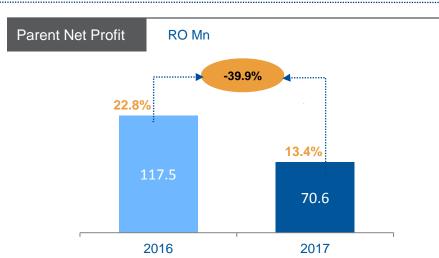
- Parent company revenue has increase by 2.4% compared to last year.
- 5.5% growth from Fixed Line e Retail revenues compared to last year.
- Mobile Retail revenues increased by 1.3% compared to last year.
- 16.6% increase in Fixed Broadband revenue.
- 13.4% increase in Mobile Broadband revenue.
- Growth in Fixed Broadband subscriber by 16.4%.
- Growth in mobile broadband subscribers by **10.6%**
- Wholesale revenue grown by 1.6% mainly due to higher submarine capacity sales (IRU revenues).
- 78.1%% Smartphone penetration in Omantel Mobile Network.
- Continue decline in voice revenues (both national and international calls).



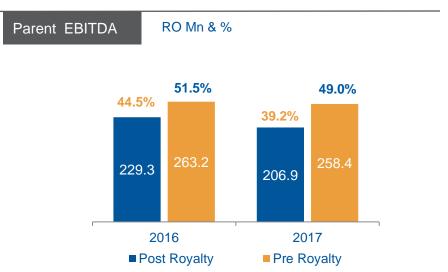
# Parent Net Profit declined by 39.9% mainly due to higher Royalty charges of 12% compared to 7% last year and increase in the corporate tax rate from 12% to 15%













# **Parent**

Parent Company Performance Q4 2017 (detail analysis)

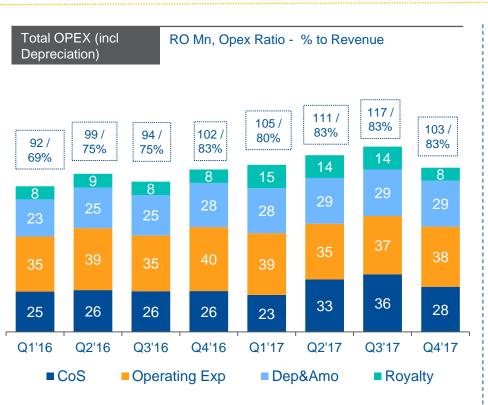


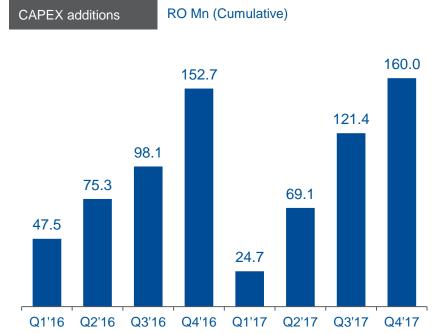
## Parent Revenue - Quarterly Trend





# OPEX ratio for Q4'17 is 83% mainly on account of increase in Royalty charges and Depreciation. Capex to revenue ratio is at 30.3%





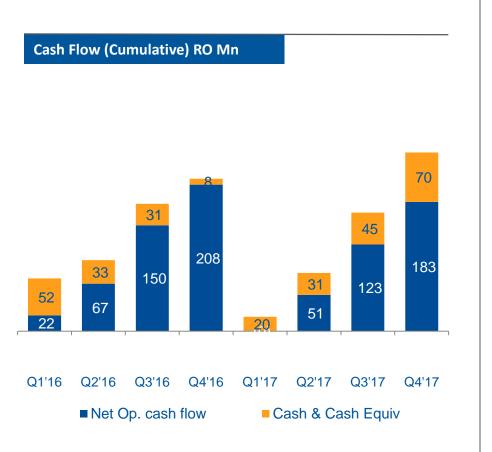
Capex to Revenue ratio is at 30.3% (cumulative)

YTD Opex to Revenue ratio for 2017 is 82.6%. Increase in depreciation amounting to RO 12.8 Mn over year 2016 is mainly from increased investment in network expansion both mobile and fixed networks.

Employee Cost amounting to RO 4.573 Mn is capitalized



### Cash flow and Financial Position as of 31st December 2017



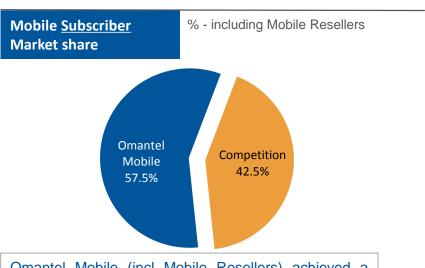




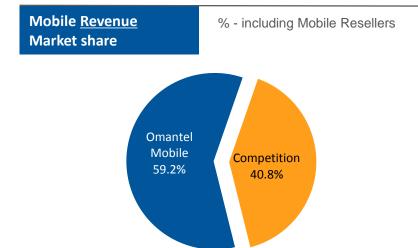
Increase in Liability due to the Parent Company acquired a bridge loan facility and term loan of USD 1,450 million and USD 800 million respectively for the purpose of financing the acquisition of shares in Zain Group.

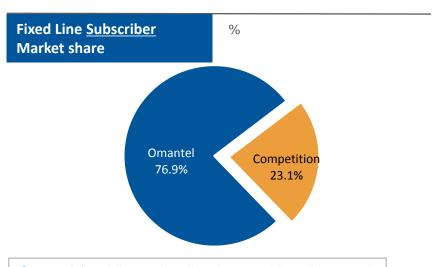


## Both Mobile & Fixed Market Share have been mostly stable during the period



Omantel Mobile (incl Mobile Resellers) achieved a decline rate of 0.4%, net addition is around -18 K.

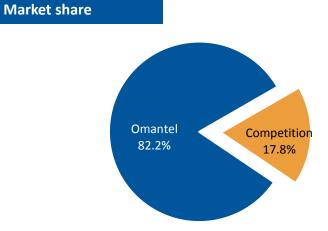




Omantel fixed line subscriber base achieved a growth rate of 9.4%, net addition is around 33 K.

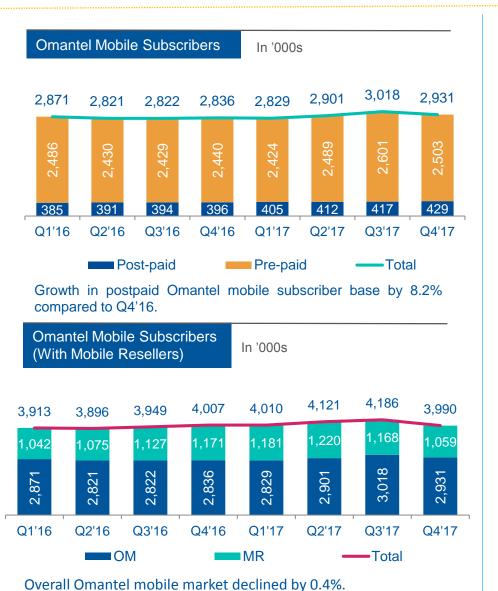
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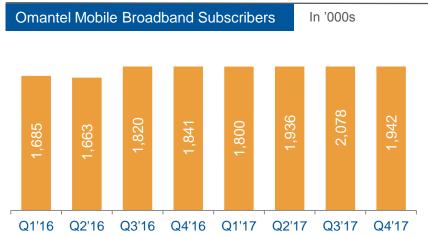
\*Fixed Line Revenue





# Mobile subscriber base – Overall subscriber base including mobile resellers grown by 0.8%. Post paid achieved 8.2% growth YoY.

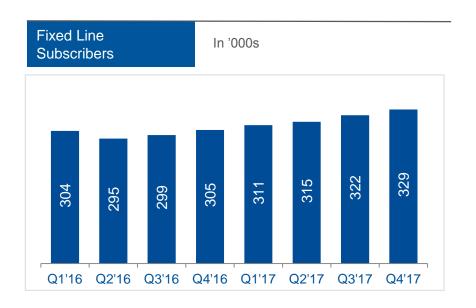


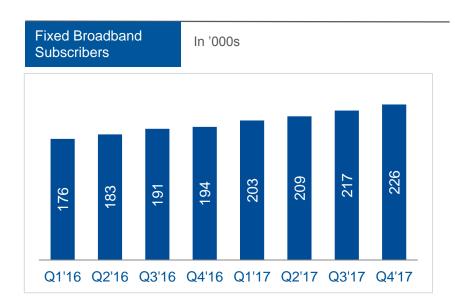


- 1) Mobile Broadband grown by 5.4% compared to Q4'16.
- Mobile Broadband subscribers includes Pay As You Go (PAYG).
- Mobile Broadband unique subscribers subscribed to any one of the packages including Blackberry service is around 1132 K as of Dec'17 compared to 1023 K, an increase of 10.6%.



## Fixed line and Fixed Broadband Subscriber base continued its growth trend

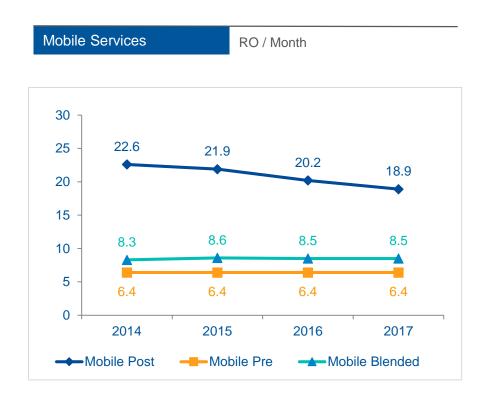


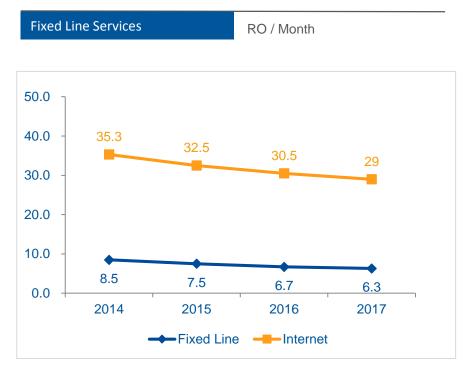


 Fixed line subscribers include postpaid, pre-paid and payphone. Including ISDN primary, the total fixed line reported is 382,667. Fixed broadband increased by 16.4% compared to Q4'16.



## ARPU / month for major products shows marginal variation compared to previous year





- 1) Fixed line include post & pre-paid and payphone.
- 2) Internet include Broadband and all internet services (dialup post & prepaid, dedicated)



# Financial Statements 2017



## **Statement of Financial Position**

The second second second second		Parent Company		Consolida	ted
ASSETS	Notes	2017	2016	2017	2016
Current assets		RO'000	RO'000	RO'000	RO'000
Cash and bank balances	5	73,184	66,956	380,996	68,522
Trade and other receivables	6	118,873	97,031	693,620	97,075
Inventories	7	9,246	9,339	52,400	9,340
Other financial assets	8	23,168	30,444	24,144	30,444
Dues from subsidiaries		1,626	1,181		
		226,097	204,951	1,151,160	205,381
Non-current assets		19	-	·	
Other financial assets	8	37,655	50,626	57,870	50,626
Other assets	10	94	9,411	19,070	9,411
Investment in associates and Joint ventures	11,12	3,937	3,896	245,329	9,776
Due from an associate	13		00 (C)	521,445	· · · · · · · · · · · · · · · · · · ·
Investment in subsidiaries	9	854,768	1,676		72
Property, plant and equipment	14	528,787	507,954	1,468,231	516,679
Intangible assets and goodwill	15	18,462	24,704	1,005,135	25,094
		1,443,703	598,267	3,317,080	611,586
Assets classified as held for sale	3 (a) & 3(b)	320	120	9,602	9,136
Total assets		1,669,800	803,218	4,477,842	826,103
EQUITY AND LIABILITIES		W.	====	<del>7</del>	
Current liabilities					
Trade and other payables	16	206,489	197,232	854,761	202,182
Borrowings	17	601,393		854,934	2,431
		807,882	197,232	1,709,695	204,613
					69

# Statement of Financial Position – Continue

Non-current liabilities					
Borrowings	17	265,654	2	1,111,421	5,740
Provisions	22.5		13,667		
Other liabilities	18	10,563	9,622	58,899	9,674
		276,217	23,289	1,170,320	15,414
Liability associated with asset held for sale	3	5 <u>4</u> 7	<u>-</u>	2	59,375
Total liabilities		1,084,099	220,521	2,880,015	279,402
Equity					
Share capital	19	75,000	75,000	75,000	75,000
Legal reserve	19	25,000	25,000	25,000	25,000
Voluntary reserve	19	49,875	49,875	49,875	49,875
Capital contribution	19	44,181	44,181	44,181	44,181
Foreign currency translation reserve	19	3 <del>-1</del> 2)	79	(25,475)	25
Fair value reserve	19	35	37	(207)	890
Hedge reserve	19	(122)		(81)	-
Other reserve			10-10-10 (10 to 10 to	(68)	
Retained earnings		391,732	388,604	399,616	387,399
Attributable to equity holders of the parent Non-controlling interests relating to		585,701	582,697	567,841	582,345
discontinuing operations		8.50	55		(720)
Non-controlling interests relating to continuing		© <b>=</b> :		4 000 000	(24.024)
operations		y <u>e</u>	<u></u>	1,029,986	(34,924)
Non-controlling interests		10 <u>0</u> 0	2	1,029,986	(35,644)
Total equity		585,701	582,697	1,597,827	546,701
Total liabilities and equity		1,669,800	803,218	4,477,842	826,103

# Statement of Income

527,515 (163,254) (148,216) 5 (115,163) (9,178) 91,704	515,058 (134,871) (148,796) (101,828) (2,087) 127,476	751,725 (230,125) (218,941) (151,729) (11,805)	2016 RO'000 519,351 (136,778) (150,245) (102,768) (2,082)
527,515 (163,254) (148,216) 5 (115,163) (9,178)	515,058 (134,871) (148,796) (101,828) (2,087)	751,725 (230,125) (218,941) (151,729) (11,805)	519,351 (136,778) (150,245) (102,768) (2,082)
(163,254) (148,216) 5 (115,163) (9,178)	(134,871) (148,796) (101,828) (2,087)	(230,125) (218,941) (151,729) (11,805)	(136,778) (150,245) (102,768) (2,082)
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(148,216) 5 (115,163) (9,178)	(148,796) (101,828) (2,087)	(218,941) (151,729) (11,805)	(150,245) (102,768) (2,082)
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91,704	127,476	139,125	427.470
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	70	25,337	-
1.70	25	(20,655)	2
(4,430)	(905)		3000 December 2000
1,806	2,991	11,250	2,991
2,746	2,292	2,116	1,515
			1,172
	1,829		1,825
(11,439)	E		(1,295)
146		(14,811)	- 5
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			133,686
(11,767)	(16,174)	(8,985)	(16,174)
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-	-	27,062	(890)
70,629	117,509	106,779	115,781
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# Cash Flow

	Parent Company		Consolidated	
	2017	2016	2017	2016
	RO'000	RO'000	RO'000	RO'000
Operating activities				
Profit before tax from continuing operations	82,396	133,683	116,111	134,038
Loss before tax from discontinuing operations	· · · · · · · · · · · · · · · · · · ·	# <u>~</u>	(3,023)	(2,083
Adjustments for:				
Depreciation and amortisation	115,163	101,828	151,729	102,768
Profit on sale of property, plant and equipment	(39)	(478)	(246)	
Investment income	(551)	(83)	(853)	(84
Dividend income	(2,327)	(2,210)	(1,395)	(1,433
Share of results of associates and joint controlled entity	-	5	(4,581)	(1,172
Gain on deconsolidation of a subsidiary	-	7	(2,676)	
Interest income	(1,806)	(2,818)	(11,250)	(2,818
Interest expense	11,439		20,050	1,36
Impairment losses on investment in subsidiary	4,430		-	
(Gain) loss on exchange translation	( <del></del> )	₩	14,957	(478
Impairment loss on property plant and equipment	10#3	<del>9</del>	20,655	
Net monetary gain	920 41	12	(25,337)	
	208,705	229,922	274,141	232,48
Working capital adjustments:				
Inventories	194	(1,696)	(11,593)	(1,689
Trade and other receivables	(26,270)	530	32,737	54
Trade and other payables	14,776	(4,788)	(28,590)	(4,692
Receivable from subsidiaries	(1,340)	(1,368)	13-5	
Cash generated from operations	196,065	222,600	266,695	227,09
Interest received	1,806	2,687	10,860	2,68
Tax paid	(14,703)	(17,604)	(17,073)	(17,604
Net cash from operating activities	183,168	207,683	260,482	212,18
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# Cash Flow – Continue

Investing activities		/4.40.000x		V450.050
Net purchase of property, plant and equipment	(129,684)	(149,396)	(188,526)	(152,653)
Proceeds from sale of property, plant and equipment	46	379	49	379
Purchase of intangibles  Net acquisition of investments	(179) 16,755	(1) (3,181)	(461) 16,627	(1) (3,181)
Proceed from fixed deposits	59,500	(10,046)	59,620	(10,046)
Investment in subsidiaries	(1,364)	(550)	03,020	(10,040)
Acquisition of a subsidiary (note 4)	(1,004)	(000)	(557,894)	-
Loan to a subsidiary	(851,728)		-	-
Dividend received (including associates)	2,327	2,210	3,263	2,210
Net cash used in investing activities	(904,327)	(160,585)	(667,322)	(163,292)
Financing activities		<del></del>	-	0
Share capital raised from non-controlling interests	970		966	200
Dividend paid	(67,500)	(75,000)	(67,500)	(75,000)
Dividend paid to minority shareholders		2000 to 10	(666)	80 M (2
Proceeds from borrowings net of transaction costs	852,541	2	891,093	-
Repayment of borrowings	(1,341)	<u>57</u>	(84,029)	(237)
Finance lease liability paid	( <del>) -</del>	(C C24)	55.55	(78)
Payment of put option Interest paid	(813)	(6,634)	(6,753)	(6,634) (350)
interest paid	(813)	<u> </u>	(0,755)	(550)
Net cash from/(used) in financing activities	782,887	(81,634)	733,111	(81,203)
Net change in cash and cash equivalents	61,728	(34,537)	326,271	(33,213)
Cash and cash equivalents at beginning of the year	8,456	42,992	11,768	44,980
Currency translation adjustments	2-20	初	(7,345)	12
Cash and cash equivalents	70,184	8,456	331,339	11,768
De recognition of subsidiary	-	saltanii aa	(315)	0.57.45.65.00
Cash and cash equivalent of discontinued operation		₹ ₹	95	(1,747)
Cash and cash equivalent of continued operation (note 5)	70,184	8,456	330,379	10,022
	Andrew Control of D	10		(Table 2000)

# Presented by

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- Mr. P.G. Menon, GM Strategic Finance
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