

Reference Access and Interconnection Offer

Annex C-MI 02 Mobile Voice Call Termination Services

The logo for Omantel, featuring a blue square on the left and the text 'عمانتل' in orange and blue above 'Omantel' in blue and orange.

عمانتل
Omantel

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1 General

1.1 This Sub Annex sets out the following Services:

1.1.1 Mobile Call Termination Service (National)

1.1.2 Mobile Call Termination Service (International)

1.2 The Requesting Party shall request for Mobile Ancillary Interconnection Services to be able to convey calls between Omantel and the Requesting Party.

1.3 The Parties shall agree in advance to all necessary technical requirements, including Call set-up and clear-down sequences, for the conveyance of Calls pursuant to this Sub Annex. Omantel shall publish these requirements within two months of the publication of the approved RAIO.

1.4 The Requesting Party shall not hand over to Omantel and Omantel shall be under no obligation under this Sub Annex, to convey Calls not listed in this Sub Annex and not listed in Annex M.

1.5 Each Party shall correct faults that occur in its Network which affect the conveyance of Calls in accordance with such Party's normal engineering practices. For the avoidance of doubt, neither Party warrants that its Network is, or will be, free from faults.

2 Definitions

2.1 The definitions in Annex L shall apply to this Sub-Annex in addition to:

2.1.1 Call Termination – A Voice Call originated on or transited from the Requesting Party’s Network and handed over at the nearest Omantel Mobile Point of Interconnection in Omantel Mobile Network.

2.1.2 Contract Term – the contract period of the Service starting from the Service provisioning date.

3 Mobile Call Termination Service

- 3.1 This Clause sets out the Call Termination Service available on Omantel Mobile's Network.
- 3.2 A "Call Termination Service" is a Service which consists of the call conveyance by the Requesting Party to Omantel Mobile Network. Calls conveyed under any other Requesting Party Service are not conveyed pursuant to this Service.
- 3.3 Omantel shall accept Calls terminated on its Mobile Network during those periods of time and at the same standard and quality of Service as Omantel conveys similar Calls to its own Customers.
- 3.4 Omantel shall only accept and terminate Calls to Services contained in this Sub Annex to Customers who are available on its Network.
- 3.5 Both Parties shall correct faults that occur in their respective Networks which affect the conveyance of Calls in accordance with Annex H, where such faults affect directly or indirectly call traffic crossing a Point of Interconnection between the Parties' Networks. For the avoidance of doubt, neither Party warrants that its Network is, or will be, free from faults.
- 3.6 The unmodified originating "A" number shall be transferred with the Call and CDR across the Point of Interconnection and the relevant instruction relating to presentation (CLIP) or non-presentation restriction (CLIR) of the "A" number to the Network Termination Point device display screen. The "A" number shall be handled according to the rules and procedures defined in Annex I.
- 3.7 Omantel shall, pursuant to the Mobile Call Termination Service, convey to their respective destination number, Calls handed over by the Requesting Party Network at a Point of Interconnection.
- 3.8 The Requesting Party shall pay Omantel an interconnection charge, for the acceptance, conveyance and termination of each Call, calculated as specified in Clause 6 of this Sub Annex.
- 3.9 Charging and Billing processes shall be as provided for according to the provisions of Annex B to this Agreement.

4 Calls Routing Regimes

4.1 To Mobile Termination Point

- 4.1.1 Calls handed over from the Requesting Party System to Omantel Mobile System designated to be terminated at a Mobile Network terminal point in the Omantel Mobile Network shall be handed over at the POI closest to where the call is originated.

5 Ordering and Delivery

- 5.1 Ordering and delivery shall be handled according to Annex H.
- 5.2 Omantel shall target a delivery time of no more than thirty (30) to seventy (70) Working Days subject to feasibility, cooperation of the Requesting Party and any other third Party. This delivery date is subject to the Requesting Party having fully cooperated with Omantel and that there will be no delays caused by factors outside Omantel's control such as, for example, due to the delay arising from the involvement of governmental entities.

6 Tariff

- 6.1 The up to date tariff for the Services can be found in Annex M.
- 6.2 The cost of additional product features, specialized billing, systems and/or network interfaces, non-standard connectivity and associated configuration, integration and testing are not included in the published tariffs. Such cases will be dealt with on a case-by-case basis against mutual agreed timelines and charges. Omantel shall inform the TRA accordingly and obtain the necessary approvals from it. For the avoidance of doubt, the cost of integration and testing of standard orders is included in the published NRC/set-up fee for the corresponding service and any such charges shall apply to items that could not reasonably be foreseen or in respect to special requirements from the Requesting Party during the provisioning of the services.

7 Fault Management

7.1 Fault Management shall be handled according to Annex H.

8 Forecasts

8.1 Forecasting shall be handled according to Annex F.