

# Reference Access and Interconnection Offer

## Sub Annex C-FI 09 Fixed Call Termination Services

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## 1 General

1.1 This Sub Annex sets out the following Services:

1.1.1 Fixed Call Termination Service (National Calls), and

1.1.2 Fixed Call Termination Service (International Calls)

1.2 The Requesting Party shall request for Fixed Ancillary Interconnection Services to be able to convey calls between Omantel and the Requesting Party.

1.3 Omantel shall develop a technical specification document for the conveyance of all Calls pursuant to this sub-annex within three months from the date of publication of the approved RAIO.

1.4 The Parties shall convey Calls during those periods of time and at the same standard and quality of Service as Parties convey similar Calls to their customers.

1.5 The Requesting Party shall not hand over to Omantel and Omantel shall be under no obligation under this Sub Annex, to convey Calls not listed in this Sub Annex and not listed in Annex M.

1.6 Each Party shall correct faults that occur in its Network which affect the conveyance of Calls in accordance with such Party's normal engineering practices. For the avoidance of doubt, neither Party warrants that its Network is, or will be, free from faults.

## 2 Definitions

2.1 The definitions in Annex L shall apply to this Sub Annex.

2.1.1 Call Termination – A Call originated on the Requesting Party’s Network and handed over to Omantel Point of Interconnection in Omantel Network closest to the fixed termination point.

2.1.2 Contract Term – the contract period of the Service starting from the Service provisioning date.

### 3 Call Termination Services (National Calls)

- 3.1 A “Call Termination Service” is a Service which consists of the call conveyance by the Requesting Party to Omantel Fixed Network. Calls conveyed under any other Requesting Party Service are not conveyed pursuant to this Service.
- 3.2 Left blank.
- 3.3 Omantel shall accept Calls terminated on its Fixed Network at the same standard and quality of Service as Omantel conveys similar Calls to its own customers.
- 3.4 Omantel shall only accept and terminate Calls to Services contained in this Sub Annex to Customers who are available on its Network.
- 3.5 The Service includes the termination fee incurred by Omantel, as listed in Clause 7 of this Sub Annex, which will be invoiced to the Requesting Party.

## 4 Call Termination Services (International Calls)

- 4.1 Omantel offers Incoming International Calls Termination Service that will allow the Requesting Party to handover International Voice Calls to be terminated on the Omantel Fixed Network.
- 4.2 Omantel shall accept Calls terminated on its Fixed Network at the same standard and quality of Service as Omantel conveys similar Calls to its own customers
- 4.3 Omantel shall only accept and terminate Calls to Services contained in this Sub Annex to Customers who are available on its Network
- 4.4 The Service includes the termination fee incurred by Omantel, as listed in Clause 77 of this Sub Annex, which will be invoiced to the Requesting Party.

## 5 Routing Regimes

### 5.1 To Fixed termination points:

- 5.1.1 Calls handed over from the Requesting Party Network to the Omantel Network designated to be terminated at a Fixed Network terminal point in the Omantel Fixed Network shall be handed over at the Point of Interconnection closest to the fixed termination point.

## 6 Ordering and Delivery

- 6.1 Ordering and delivery shall be handled according to Annex H.
- 6.2 Omantel shall target a delivery time of no more than thirty (30) to seventy (70) Working Days subject to feasibility, cooperation of the Requesting Party and any other third Party. This delivery date is subject to the Requesting Party having fully cooperated with Omantel and that there will be no delays caused by factors outside Omantel's control such as, for example, due to the delay arising from the involvement of governmental entities.



## 7 Tariff

7.1 The up to date tariff for the Services can be found in Annex M.

7.2 The cost of additional product features, specialized billing, systems and/or network interfaces, non-standard connectivity and associated configuration, integration and testing are not included in the published tariffs. Such cases will be dealt with on a case-by-case basis against mutual agreed timelines and charges. Omantel shall inform the TRA accordingly and obtain the necessary approvals from it. For the avoidance of doubt, the cost of integration and testing of standard orders is included in the published NRC/set-up fee for the corresponding service and any such charges shall apply to items that could not reasonably be foreseen or in respect to special requirements from the Requesting Party during the provisioning of the services.

## 8 Fault Management

8.1 Fault Management shall be handled according to Annex H.

## 9 Forecasts

### 9.1 Forecasting shall be handled according to Annex F.