Standard procedures to access Omantel Colocation area/ Data center/ Exchange

- Provide notice of Access/Visit 7 days in advance.

- Provide the purpose of the visit along with detailed information related to activity such as:
    a. Order reference number
    b. Name of Datacenter, Exchange or Colocation area
    c. Colocation space/rack requirement
    d. Power requirements
    e. Heat dissipation
    f. Interconnect/connectivity requirements
    g. Equipment to be installed
    h. Power rating of equipment

- Time duration required to perform the requested survey, installation, modification or configuration.

- Temporary entry permit application should be completed. A copy of valid identification documents (National ID) & direct contact numbers of personnel to be conducting the visit should be attached along with it.

- In case a contractor is assigned by requesting party the following will be requested:
    a. Copy of Valid contract
    b. Copy of Valid Resident Identity Card
    c. One photo with Blue background

- The Requestor should physically sign the "Code of Practice for Office Premise" document.

- The Requestor should physically sign "Code of Practice for Data Center and Exchange" document if he/she is provided access to the Data center or Exchange.

*Note: further details not limited to the above may be requested by Omantel team given the nature and circumstances of the visit.