

# Reference Access and Interconnection Offer

## Sub Annex C-FI 09 Fixed Call Termination Services

The logo for Omantel, featuring the Arabic name "عمانتل" in blue and orange, and the English name "Omantel" in blue and orange, positioned to the right of a blue square. The logo is set against a white background within a larger orange and blue graphic element.

عمانتل  
Omantel

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## 1 General

- 1.1 This Sub Annex sets out the following Services:
  - 1.1.1 Fixed Call Termination Service (National Calls), and
  - 1.1.2 Fixed Call Termination Service (International Calls)
- 1.2 The Requesting Party shall request for Fixed Ancillary Interconnection Services to be able to convey calls between Omantel and the Requesting Party.
- 1.3 The Parties shall agree in advance to all necessary technical requirements, including Call set-up and clear-down sequences, for the conveyance of Calls pursuant to this Sub Annex.
- 1.4 The Parties shall convey Calls during those periods of time and at the same standard and quality of Service as Parties convey similar Calls to their customers.
- 1.5 The Requesting Party shall not hand over to Omantel and Omantel shall be under no obligation under this Sub Annex, to convey Calls not listed in this Sub Annex and not listed in Annex M.
- 1.6 Each Party shall correct faults that occur in its Network which affect the conveyance of Calls in accordance with such Party's normal engineering practices. For the avoidance of doubt, neither Party warrants that its Network is, or will be, free from faults.

## 2 Definitions

2.1 The definitions in Annex L shall apply to this Sub Annex.

2.1.1 Call Termination – A Call originated on the Requesting Party’s Network and handed over to Omantel Point of Interconnection in Omantel Network closest to the fixed termination point.

2.1.2 Contract Term – the contract period of the Service starting from the Service provisioning date.

### 3 Call Termination Services (National Calls)

- 3.1 A “Call Termination Service” is a Service which consists of the call conveyance by the Requesting Party to Omantel Fixed Network. Calls conveyed under any other Requesting Party Service are not conveyed pursuant to this Service.
- 3.2 Omantel shall only accept and terminate Calls originated from the Requesting Party’s Network to be terminated on the Omantel fix Network.
- 3.3 Omantel shall accept Calls terminated on its Fixed Network at the same standard and quality of Service as Omantel conveys similar Calls to its own customers.
- 3.4 Omantel shall only accept and terminate Calls to Services contained in this Sub Annex to Customers who are available on its Network.
- 3.5 The Service includes the termination fee incurred by Omantel, as listed in Clause 7 of this Sub Annex, which will be invoiced to the Requesting Party.

## 4 Call Termination Services (International Calls)

- 4.1 Omantel offers Incoming International Calls Termination Service that will allow the Requesting Party to handover International Voice Calls to be terminated on the Omantel Fixed Network.
- 4.2 Omantel shall accept Calls terminated on its Fixed Network at the same standard and quality of Service as Omantel conveys similar Calls to its own customers
- 4.3 Omantel shall only accept and terminate Calls to Services contained in this Sub Annex to Customers who are available on its Network
- 4.4 The Service includes the termination fee incurred by Omantel, as listed in Clause 7 7of this Sub Annex, which will be invoiced to the Requesting Party.

## 5 Routing Regimes

### 5.1 To Fixed termination points:

- 5.1.1 Calls handed over from the Requesting Party Network to the Omantel Network designated to be terminated at a Fixed Network terminal point in the Omantel Fixed Network shall be handed over at the Point of Interconnection closest to the fixed termination point.

## 6 Ordering and Delivery

### 6.1 Ordering and delivery shall be handled according to Annex H.



## 7 Tariff

- 7.1 The up to date tariff for the Services can be found in Annex M.
- 7.2 The cost of additional product features, specialized billing, systems and/or network interfaces, non-standard connectivity and associated configuration, integration and testing are not included in the published tariffs. Such cases will be dealt with on a case-by-case basis against mutual agreed timelines and charges.

## 8 Fault Management

### 8.1 Fault Management shall be handled according to Annex H.

## 9 Forecasts

### 9.1 Forecasting shall be handled according to Annex F.